

JoinedUp Plan

Life Course	JoinedUp Project	Description	Ambition
All ages	Financial recovery Social/other investment (all organisations)	Quality & cost improvement plans in all organisations to achieve balanced budgets. Research/encourage alternative investment including, funding bids, social finance & other models, eg SWIFT development of Public Services Investment Trust Consideration of greater join up across areas ie workforce & shared services Role in economic regeneration & workforce reshaping/development	Balanced books/single pot of money Productivity- reducing delayed transfers of care & 'hand-offs' between organisations
	Local Integrated Teams with mental health (all organisations)	Development of Local Multi-Agency Teams (LMATs) with GPs across primary & secondary care to meet local population health & care needs to include mental health & CVS, with future inclusion of housing, education, criminal justice agencies & employment support. DPT SMART Recovery programme to develop integrated care pathways, single point of access & integrated working across health & care.	High quality, timely, safe services with local variation Care closer to home outside acute & crisis settings
Early years & developing well	Social Work Innovation Fund Transformation (SWIFT) (Torbay Council/ICO/primary care)	Develop & embed multi-agency working for children & families in Torbay to provide early support with communities to prevent needs escalating & reduce inequalities. Teams will include health, social care, criminal justice, housing & education with later plan to combine with LMATs (above).	Resourceful communities & self-care valuing all people Prevention (not just health)
	Child & Adolescent Mental Health services (CAM Hs) (ICO, CCG)	Implement mental health concordat - access to early support 24/7 & to urgent & emergency crisis care (on a par with physical health), supporting recovery & staying well Addressing wider determinants of emotional health including, housing, education, employment Suicide & self-harm prevention	High quality, timely, safe services with local variation Care closer to home outside acute & crisis

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		Drug & alcohol services, Managing transition	setting
Living & working well	Integrated prevention model (all organisations)	Backing for CVS to lead asset based community development to support co-design, production & delivery & self-management, reducing isolation & loneliness, good neighbour & community connectedness. Development of new & blended roles in LMATs to engage & support people to identify what matters & personal goal planning to augment professional & clinical roles. Making sure wider determinants & providers are included on new models of care including, housing, welfare, employment, education, police & local community rehabilitation companies.	Prevention (not just health) Resourceful communities & self-care valuing all people
	Care Act implementation (carers, safeguarding advice, assessment, market) (Local Authorities, ICO)	Carer support, improving adult safeguarding, universal social care assessment & integrated personal care plans Information, advice & advocacy - Development of directory of services Single Point of Contact (SPOC) Market position statement Engagement of all providers in developing new models/reshaping existing provision	High quality, timely, safe services with local variation Prevention (not just health) Resourceful communities & self-care valuing all people
	Integrated Personal Care planning & commissioning (ICO, primary care)	As part of South West Integrated Personal Commissioning network demonstrator site- Developing personal health & care plans with identified cohorts with option for single personal budgets where appropriate implementing principle of shared decision-making Cost modelling to support development of integrated payments & capitated budgets where appropriate	Prevention (not just health) Resourceful communities & self-care valuing all people
	Multi-Long Term conditions	coordinated multidisciplinary management of coexisting medical conditions in one place at one time outside of the acute setting where possible & avoiding multiple	

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		appointments per condition	
	Single Point of Contact (SPOC) (ICO, primary care)	development of multi-media gateway including 24/7 telephone call centre underpinned by comprehensive directory of services to signpost to most appropriate support at first point of contact to prevent needs escalating.	Prevention (not just health)
	Outpatient & inpatient innovation (ICO, primary care)	Developing clinical services to provide care closer to home, increase self-care & self-assessment, reducing number of new & follow-up appointments at the Acute Trust A referral management framework enabling dialogue between primary & secondary care to manage patients in most efficient way reducing waiting times & unnecessary trips to acute trust Pilots in treating patients with heart failure in outpatient rather than inpatient settings & triage for muscular skeletal patients through community physiotherapy team to reduce hand-offs & ensure consistent assessment & active treatment	High quality, timely, safe services with local variation Care closer to home outside acute & crisis settings
Ageing well	Frailty services - acute & community (ICO, primary care)	Whole system pathway of care stronger relationships between GPs community & acute trust physicians to provide seamless care for frail elderly population	High quality, timely, safe services with local variation Care closer to home outside acute & crisis settings
	Ageing Well Torbay (CVS)	BIG lottery funded project to reduce loneliness & isolation in over 50s, using community builders to scope existing network/resources & encourage/understand aspirations & ways they can be met in community CVS brokerage & guided conversations to support integrated personal care planning	Resourceful communities & self-care valuing all people
	Older people's mental health (ICO)	Dementia diagnosis & treatment, earlier intervention & support closer to home	Care closer to home outside acute & crisis settings

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	Accommodation -based care (All organisations)	Community hospitals, accommodation based care & support including, intermediate care, nursing care & residential care, better use of existing accommodation & support, understanding market & potential to support new models of care/ways of working to facilitate care closer to home.	
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